TelkomInternet APN Device Settings
1. **Telkom Devices**

1.1. **Huawei Mobile WiFi E5330 setting**

- Switch the device on
- Connect the device using the USB cable
- Using your web browser, go to http://192.168.8.1

1. **Select Settings**

2. Enter “admin” on both username and password
You may now browse the internet
1.2. Dlink DWR 730

- **Step 1** Open it up
  1. Slide the battery cover down.
  2. Remove the battery.
  3. Slot in the SIM card and record the label password.
  4. Reattach the battery and cover.

- **Step 2** Turn it on
  1. Switch on the device.
  2. Connect the modem to a PC using the USB cable.
  3. Open a web browser and enter **192.168.0.1** to log in.
     a. Username: admin
     b. Password: (leave the field blank)

- **Step 3** Interface
  1. Select the **Internet** tab.
  2. Select the **Connection Menu**.
  3. Select the **User Profile** tab and click **Add**.
  4. Enter **TelkomInternet** as the Name and APN (username and password fields should be left blank).
  5. Click **OK** and then **Apply**.

- **Step 4** Configure
  1. Select **Connection Operation** tab.
  2. Under **Roaming mode**, select Disable and click **Change**.
  3. Highlight the **TelkomInternet** profile
  4. Click **Set** to apply the new **TelkomInternet** profile.

- **Step 5** Your device will now use TelkomInternet as its default dialling profile.

- **Step 6** Go Wireless
  1. Go to the **Wireless Network Connection** tab on your computer.
  2. Select **DWR-730_xxxx** and enter the label password.
  3. Enjoy browsing.
1.3. Dlink LTE router settings

- Switch the device on
- Connect the device using the USB cable
- Using your web browser, go to http://192.168.0.1

1. Enter admin in user name and click on “Sign in”

2. Click “Setup Wizard”
You may now browse the internet.
1.4. Telkom Dongles Connection Manager

1. Click on the Profiles Tab

2. Click on Edit

3. Change the Profile name to TelkomInternet

4. Change the APN to TelkomInternet

5. Click on Save
Once you click ‘Connect’ you will be authenticated to the Telkom Internet Mobile Network, upon successful authentication you will have access to the internet.

2. Other device settings

We will be looking at the scenarios when a Telkom Internet Mobile user inserts the Telkom Internet Mobile SIM directly into their devices and how to change the settings to connect to the Telkom Internet Mobile Network.

2.1. Android operating system

1. Click on Settings

6. Click on connection

7. Select TelkomInternet from the profile list

8. Click Connect
2. Click on wireless and networks

3. Click on Mobile Networks

4. Select Access Point Names
5. Select the dropdown list and click on New APN

6. Click on the Name field
7. In the name field add TelkomInternet and click on OK.

8. Click on APN.
9. Add “TelkomInternet” and click OK

10. Select the dropdown list and click save
Once authenticated, the customer can then open the browser and should be able to surf the internet using the Telkom Internet Mobile Data.

2.2. **iOS operating system**

1. Click on the Settings icon

11. Select the TelkomInternet APN
2. Click on cellular Data

3. Select APN Settings
Once authenticated, the customer can then open the browser and should be able to surf the internet using the Telkom Internet Mobile Data.

4. Select APN and change to TelkomInternet
2.3. Windows operating system

1. Choose Access Point

2. Open the Settings page

3. Click on the Plus sign to add a new APN
4. Change the Access Point name to TelkomInternet

5. In the connection name field add TelkomInternet
Once authenticated, the customer can then open the browser and should be able to surf the internet using the Telkom Internet Mobile Data.

6. Select the Tick to accept the changes
2.4. Blackberry operating system

1. Select All from the blackberry home screen

2. Open the Settings Menu

3. Select the Device Option
Once authenticated, the customer can then open the browser and should be able to surf the internet using the Telkom Internet Mobile Data.

4. Select Advanced System Settings

5. Select TCP/IP

6. Ensure that the APN setting is enabled. Change the APN: to TelkomInternet.

7. Press the blackberry button and choose save.
2.5. Connecting to Wi-Fi hotspot

- 1 Telkom Connect
  Your Telkom Internet SIM comes with 2GB of Wi-Fi per month. To use the Telkom Mobile Connect your Wi-Fi enabled devices should have the Telkom Internet SIM inserted

- What is a Wi-Fi Hotspot?
  A Wi-Fi hotspot is a location where a wireless enabled device such as a laptop, smartphones, tablets, or personal digital assistant (PDA) can be used to connect to the Internet. Many hotels provide business centres or wireless signals in their lounges or coffee shops for people to use while they are visiting. One of the most popular types of Wi-Fi hotspots is the Internet café where you can sit for a drink or meal and use your wireless device to access the Internet.

  You can access Wi-Fi wherever you see the Telkom Mobile Wi-Fi Hotspot Logo:
  To see all the Telkom Mobile Hotspot location, follow this link
  http://www.telkommobile.co.za/wifilocations/

- What is Free Unlimited Wi-Fi Service?
  Free Unlimited Wi-Fi is Telkom Mobile’s Wi-Fi access, available to your TI Data SIM. The SIM will enable subscribers to access the Internet at a Telkom Mobile’s Wi-Fi hotspot free of charge.

- What does the Free Unlimited Wi-Fi Service consist of?
  Free Unlimited Wi-Fi data usage will be allocated as follows:
  - Fair Usage Policy of 2GB per month applies.
  - Once you reach 2 GB the account will be throttled to 128kbps.
  - Account will be reset to normal speed at the beginning of each month.

- Telkom Mobile Wi-Fi Connection, Device settings
  You must be located within the Telkom Mobile Wi-Fi Hotspot, use the
  http://www.telkommobile.co.za/wifilocations/ to verify the hotspot. Ensure that the Telkom Internet Mobile Data SIM is inserted in the device

  - Customer Device:
    - Switch on the Wi-Fi on your device
    - Select the ‘EAP SIM Authentication’ method

2.5.1. Device Wi-Fi Activation Process:

- iOS Device (iPhone, iPad):
  - Download certificate from Telkom Mobile website on to iPhone/iPad
  - You can verify the installation by going to ‘Settings’ and under ‘Profile’ it will list Telkom Mobile Connect
  - To connect to Wi-Fi:
    - Click on settings then on Wi-Fi
    - Click on 1 Telkom Connect and you will be automatically connected.

- Android Device:
• Click on Apps
• Click on settings
• Click on Wi-Fi
• Click on 1 Telkom Connect
• Select SIM on EAP method and connect

• Windows Device (XP, Vista or 7):
  • go to settings
  • select Wi-Fi
  • Tap the Wi-Fi networking switch to enable it
  • Select 1 Telkom Connect and you will be automatically connected

• BlackBerry:
  • By default the Wi-Fi connection is turned off
  • Click Menu
  • Click manage connections
  • Activate Wi-Fi
  • Click connect to Wi-Fi
  • Select 1 Telkom Connect
  • Select EAP-SIM on Enterprise Sub-Type drop down list
  • Click save and connect

• Kindle:
  • Switch on your Kindle
  • Go to Menu, Settings, then Wi-Fi Settings
  • Choose 1 Telkom Connect Wi-Fi from the list and you will be automatically connected

For more information, please visit http://support.telkommobile.co.za/
2.6. MTN

1. Click on Setup Tab

2. Click on the Profile option
3. Click on the + to add the TelkomInternet profile name.

4. In the profile field add TelkomInternet.
Once you click ‘Connect’ you will be authenticated to the Telkom Internet Mobile Network, upon successful authentication you will have access to the internet.
2.7. Vodacom

1. Click on the Advanced Tab

2. Click on the Properties Option
3. Click on Add Settings

4. Select the Mobile Type and click on the OK button
5. In the General setting page, add the TelkomInternet name to the settings name.

6. Click “Ok”

7. Change the APN name to “TelkomInternet”
8. Click on Status

9. Select the TelkomInternet APN name

10. Click on the PIN Code
Once you click ‘Connect’ you will be authenticated to the Telkom Internet Mobile Network, upon successful authentication you will have access to the internet.
2.8. Cell C

1. Click on Settings

2. Click on the Add button
Once you click ‘Connect’ you will be authenticated to the Telkom Internet Mobile Network, upon successful authentication you will have access to the internet.