

A woman with short hair and glasses is looking at her smartphone. She is wearing a light-colored blazer over a white t-shirt. The background is a blurred office setting. There are large blue circular graphic elements overlaid on the image.

Telkom SA SOC Ltd

**Corporate
Citizenship
Policy
Statement**

2023

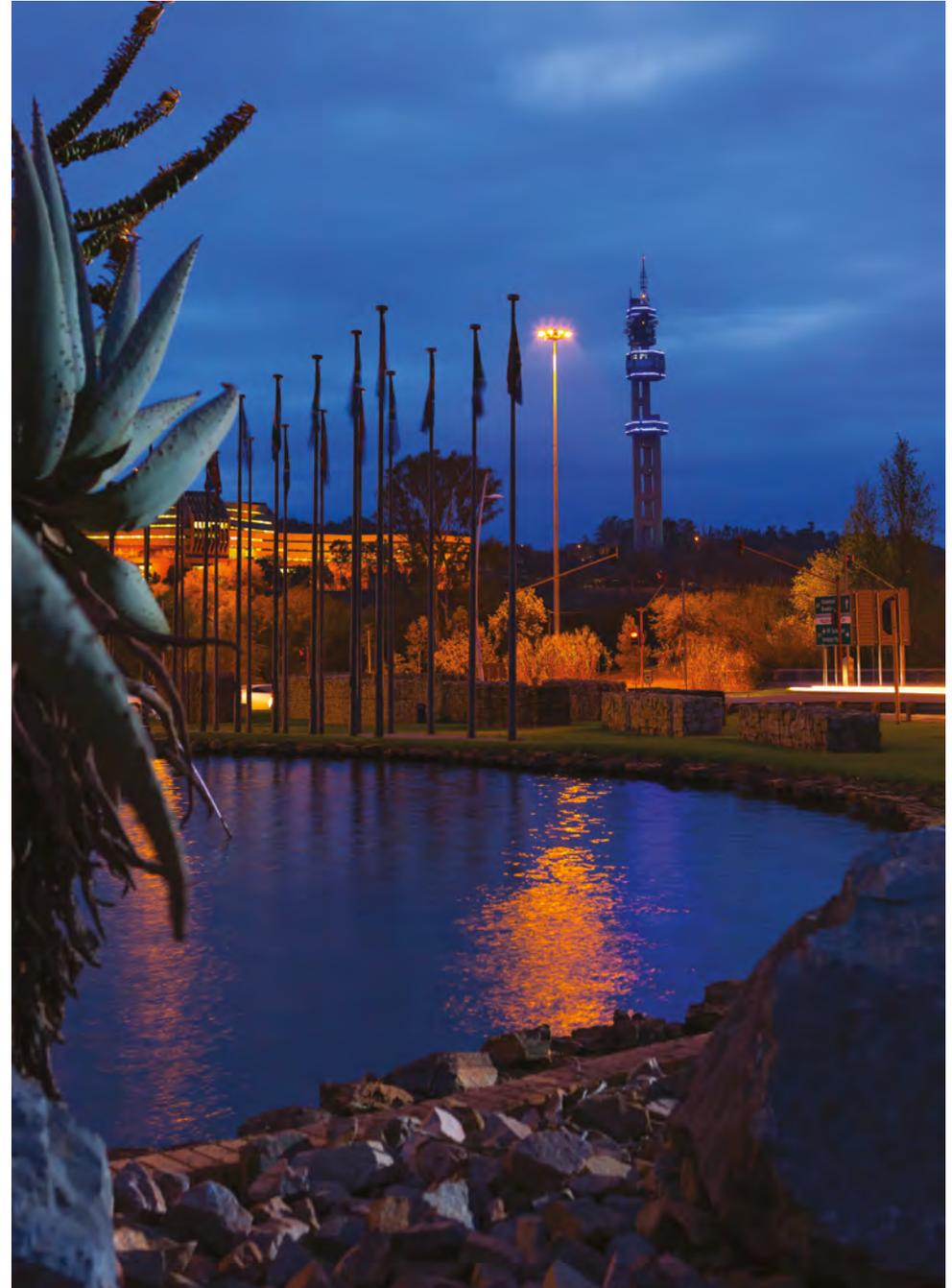
Telkom

We deliver the Future of converged ICT solutions to create sustainable economic, environmental and social value for all

Telkom SA SOC Limited (“Telkom” or the “Company”) aims to be a good corporate citizen, where Environment, Social and Governance (ESG) imperatives are non-negotiable to the way we do business. Sustainable performance is incorporated in our corporate and ESG strategies, our pillars, our business culture and our people. As a responsible corporate citizen, we have set out a purpose led ESG strategy and implementation path with clear focus areas and goals, that seek to enable the long-term success of the organisation, our country and its people. **Telkom’s ESG vision statement commits to delivering converged ICT solutions to generate shared value benefit for all stakeholders.** As a leader in Telecoms, we are optimistic about the future of converged ICT solutions and the role that connectivity and technology can play in creating a better future for all South Africans. Our business value proposition is the nexus of our ESG strategy, and we are executing on this integrated and purpose-led path to shared value. We recognise that our social, governance and environmental responsibilities are integral to our business. We aim to demonstrate these responsibilities through our actions and within our corporate policies.

This policy statement covers Telkom’s three areas of focus, which include environment, social and governance to ensure that we perform effectively to meet our responsibilities. The policy statement builds upon Telkom’s corporate and ESG strategy, the Group Ethics Handbook as well as its other compliance standards. It encapsulates the ethos underpinned by Telkom’s mission, vision and values.

The Group Chief Executive Officer is responsible for the implementation of Telkom’s policies and standards and will make the necessary resources available to realise our corporate responsibilities. The responsibility for our performance on this policy statement rests with all employees throughout the company. Compliance with this policy statement will be continuously monitored and subject to review by the Board of directors of Telkom, supported by the Social and Ethics Committee. Compliance will be reported to all stakeholders through Telkom’s Integrated Report. Telkom aims to provide its stakeholders with progress updates through transparent disclosure and reporting. The Group has adopted key sustainability frameworks and participates in key indices to ensure its ESG strategy aligns with sustainability best practices.





Telkom continues to find ways to unlock social, economic and environmental opportunities through its value chain to support our ESG ambitions.



Mission Value Vision

This policy statement should be read in conjunction with the following documents:

- Human Rights Policy
- Broad-Based Black Economic Empowerment (B-BBEE) Policy
- Climate Change Policy Statement
- Employment Equity Policy
- Supplier Code of Conduct
- Group Ethics Handbook
- Environmental Policy Statement
- Protection of Personal Information Policy

Group Chief Executive Officer
Serame Taukobong

12 April 2023

Telkom
Consumer



BCX



Gyro