

Telkom Product Terms and Conditions

Time-Based Bundles

Definition: Time-Based internet bundle is: an internet bundle that enables subscribers to connect and use the internet for a specified period of time.

Time-Based internet bundles mentioned in this document are: Hourly, Daily and Weekend bundles.

Hourly Internet Bundle:

- Hourly internet bundle shall be valid for an hour after activation.
- Hourly internet bundle shall be available for purchase by existing and new pre-paid Telkom subscribers.

Daily Internet Bundle:

- Daily internet bundle shall be valid for 24 hours after activation. Daily internet bundle shall be available for purchase by existing and new pre-paid Telkom subscribers.

Weekend Internet Bundle:

- Weekend internet bundles shall be valid for one weekend from Friday midnight (00h00) until Sunday midnight (23h59).
- Weekend internet bundles shall be available for purchase by existing and new pre-paid, Top Up and post-paid Telkom subscribers.

1. Telkom Standard Terms and Conditions apply (full details may be accessed at www.telkom.co.za).
2. Telkom reserves the right to amend these terms and conditions from time to time and amended terms and conditions will be placed on Telkom's website at the following link: <http://www.telkom.co.za>; which will be deemed incorporated into the Agreement and bind the Consumer from the date that the amendment was listed on the abovementioned site.
3. RICA terms and conditions shall apply.
4. Time-Based internet bundles are available to new and existing customers using Telkom Mobile's products as an ad-hoc purchase only. No recurring purchases qualify for this service.
5. Time-Based internet bundles shall be available for purchase via USSD, Telkom Self Service Portal and mobile apps (Android and IOS).
6. No modems will be bundled with Time-Based internet bundles and subscribers will have the freedom to use existing modems or buy a modem that suits their needs.
7. Unused data will not carry over; this means that when the bundle expires, subscribers will forfeit any remaining unused data.
8. The out-of-bundle data rate of R0.30 per megabyte shall apply once the inclusive bundle data is depleted. The customer is allowed to purchase additional bundles if they prefer not to pay out-of-bundle data rates.
9. The Time-Based internet bundles service is a best-effort service and no guarantees are provided on availability or throughput.

10. Telkom is not liable for any loss or damage to your property or equipment arising out of the provision, installation or maintenance and use of the service.
11. Telkom will not incur any liability whatsoever for any loss or damage as a result of any use, authorized or unauthorized, resulting from virus attacks, security vulnerabilities or loss of information.
12. Telkom shall not refund customers for erroneous purchases of bundles, customers are requested to select the bundles they wish to purchase carefully before effecting the actual purchase.
13. The bundle benefits may only be used for private and personal use and cannot be used for commercial purposes. This offer is only applicable for person-to-person usage and the SIM shall not be used for purposes of least cost routing, server hosting, Internet cafés, Wi-Fi hotspots, international bypasses, payphones or call centres. Failure to adhere to these conditions shall be a breach of these product terms and conditions and Telkom shall have the right to immediately suspend the services.
14. Telkom reserves the right at any time to terminate this offer without prior notification.
15. All prices include VAT.
16. Prices are valid at date of print. E&OE.