

Automated Conferencing and Operator Assisted Terms and Conditions

Automated Conferencing

- A maximum of 40 participants can be connected per conference.
- Each participant is billed separately.
- The convenor needs to inform the other participants of conference details and the PIN to be used.
- Choose a 5-digit PIN. Sequential and repetitive PIN's e.g. 12345 or 11111 are not allowed.

Operator Assisted

- This service connects up to twenty-four participants situated virtually anywhere in the world. To book a conference, simply call the central booking number (10116) and supply the following information to the operator:
- The convenor/organiser will need to register for the service.
- The convenor will be required to provide a Telkom Post paid number to be used for billing
- The name and telephone number of each participant
- The date, time and expected duration of the conference
- The telephone number of the person or business who will be carrying the cost of the calls.
- The cost of the call will be billed to the telephone number of the convener.
- The operator will call you at the appropriate time and connect all participants.
- The connection charge is payable when a booked conference call is cancelled within 2 hours before its commencement.