

Terms and Conditions PC Backup

Deleted Files

- Versions of a file that change are kept for up to 30 days
- If data is deleted, it will be deleted from PC Backup after 30 days

Disconnected External Hard Drives

- An external hard drives need to be connected to the computer and scanned by PC Backup at least once every 30 days in order to keep them backed up

By default the following does not get backup, however these exclusions can be removed:

Network (NAS) drives, remotely mounted computers or volumes, shared volumes do not get backed up but this can be changed in the settings. The reason that they are not initially backed up is they need to remain plugged in for the data to remain backed up. An external hard drives need to be connected to the computer and scanned by PC Backup at least once every 30 days in order to keep them backed up.

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- Time Machine drives do not get backed up.
- ISO (Disk Images)
- DMG (Mac Disk Image)
- VMC VHD VMSN (Virtual Drives)
- SYS (System Configuration & Drivers)