

Terms and Conditions.

- There is no special rate for pensioners.
- The debit order will be deducted from the customer's bank account on the day that the customer opted for. There are three (3) dates the customer can choose from: 1st,15th,30th.
- The airtime will be credited on the customers Top Up account on the 1st of every month.
- The customer needs to provide the bank details for debit order. No cash monthly payments are possible on this product.
- Credit vetting will be done by the system when the application is processed.
- For customers who fail the credit vetting, the system will require an upfront deposit of R750.00 before the service is provided.
- The existing credit amount on the account will be transferred to Top Up if its above R50.00
- Airtime will be updated on the 1st of every month. There will be no call recharge usage displayed on the invoiced.
- The customer will be informed of dishournered debit order which should be paid within 24 hours at the nearest payment channels like Shoprite Money Market, Pick N Pay and the Post Office.
- Any unused airtime will be carried over at the end of each month; and
- ADSL and TelkomInternet is currently not supported by this product
- I/We understand and accept that the provision of the Telkom Prepaid Top-Up service is subject to the signing of a monthly debit order as the only method of payment; the debit order will be deducted from my bank account on the 1st,15th or 25th of every month; in the event of my debit order being returned unpaid for whatever reason, I will be given the opportunity to make a cash payment, should a second debit order however be returned within a period of six (6) months, the Top-Up service will be terminated and I will be given the opportunity to migrate to any other Telkom product where the debit order payment method is not a requirement; any unused airtime will be carried over at the end of each month; Adsl is currently not offered on the Prepaid Top-up model.
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