

Terms and Conditions

- Any existing or new RESIDENTIAL FMC (Fixed Mobile Convergence)/ Consumer add-on customer can nominate up to 4 additional TM SIMS to be part of a Family Circle for R19 per subscription per SIM per month
- The 1st / primary SIM must be the “Family Circle owner’s” own SIM
- Unlimited calls between all members of the group will be allowed (FUP will apply)
- Offered as a Value added service (VAS) bolt-on, month to month
- Available to Residential customers only
- Limited to one fixed line & up to 5 TM (Telkom Mobile) SIMS
- The primary account holder (Family Circle owner) will be liable for all SIM subscriptions
- Nominated SIMS may include Telkom Mobile numbers & port-in numbers, but excludes ported-out numbers
- Qualifying SIMS may be Smart Plans or Smart Savers
- Only the main member can create a Family Circle by subscribing to the VAS (Value Added Services)
- Only the main member of the Family can add, remove or change numbers from his/her circle – no charge
- Removing of numbers in the Family Circle will only be allowed once a month (no proration of billing will happen)
- Customers may only belong to ONE Family Circle / CUG (Customer User Group) at any given time

The following will be excluded from Family Circle

- Old tariff plans
- Prepaid numbers
- Data contracts (incl. Multi-SIM)
- Other mobile SIMS (MTN, Vodacom, Cell C) not ported in