

TELKOM & IDOLS SA 2015 WIN 2 TICKETS TO THE USA COMPETITION

COMPETITION TERMS AND CONDITIONS

- A. This Telkom & Idols SA 2015 Win 2 tickets to the USA Competition (“Competition”) is organised and run by Telkom SA SOC Limited (Registration Number 1991/005476/30), a listed company duly registered in accordance with the laws of the Republic of South Africa, with its registered address at Telkom Park the Hub, 61 Oak Avenue, Techno Park Highveld Centurion, Pretoria (hereinafter referred to as “Telkom”), including its affiliates, partners, associations and agents (“Organisers”).
- B. The prize for the Competition is provided by Telkom.
- C. This Competition opens on 11 October 2015 and closes on 02 December 2015 (“Competition Period”)
- i. The prize:
- a. One (1) winner will win 2 tickets to attend the American Idols finale to be held between 01 May and 30 June 2016.
- b. Telkom expenses will include: Transfer costs, application costs for VISA, accommodation, flights, travel insurance, meals (allowance subject to Telkom’s applicable rate), as well as tickets to the American Idols 2016 finale. The Prize includes airport transfers or travel costs to and from such airports as selected by Telkom, including travel to and from OR Tambo International Airport, Johannesburg, South Africa;
- c. Any travel insurance shall be subject to exclusions in terms of the applicable Telkom policy;
- d. Prize is not transferable and may not be exchanged for cash or other prizes;
- e. The trip will be for 1 week.
- f. The winner will, during the trip be regarded as a Telkom ambassador and will be expected to share the experience by social media interaction daily.
- ii. In order to qualify as an entrant for this Competition:
- a. the entrant must have a Telkom account
- b. the entrant must have a DSTV Connect account;
- c. the entrant must live in the Republic of South Africa;
- d. the entrant must provide correct and full personal details, as required; and
- e. the entrant must be 18 years old or older with a valid South African identity book and valid passport.
- f. the entry cannot be on behalf of a juristic entity and the entrant must be a natural person;

- g. the entrant cannot be a director, member, partner, employee, agent or consultant of the Organisers, Telkom and their affiliated companies, suppliers of goods or services in connection with the Competition, including agencies and/or their immediate family members and business partners or associates;
- h. the winner must be able to travel between 01 May and 30 June 2016.
- iii. To enter the competition:
- a. Entry points:
- Official SA Idols website
 - Official SA Idols mobile site
 - Telkom Official WeChat account
 - SA Idols Official WeChat account
- b. Entrants will have to provide the following details:
- Name, Surname, email, mobile number as well as login with their DSTV Connect account
 - Select if they are a Telkom account holder
- c. Entrants will be prompted to answer weekly questions (on the Competition app) for multiple engagements and increase their chance to win the prize;
- d. The questions will relate to content of the show as well as answering questions relating to Telkom SA Mnet and Mzansi Magic.
- e. If entrants share their entry on social media via the competition mechanism with the #unleashyourfandom, they will receive additional points;
1. Correct answer to the weekly question will earn you 1 point.
 2. Correct answer to the bonus question will earn you 3 points.
 3. Sharing via social media from the competition page will earn you 5 points.
- f. Bonus question – There will be bonus questions throughout the competition of which the answer will be available on the Telkom website or social media accounts. Entrants will receive additional points (3 points) for answering this question correctly.
- g. Only the correct entries received by the advertised deadlines will be considered for the draw. Any late entries received will not be taken into consideration.
- D. Entrants eligible for the final draw will be selected within 7 days after the Competition Period closure date (this date is subject to change without notice). The valid entrants will be selected based on the number of points that have earned during the Competition Period. The person with the most number of points will be the ultimate winner. If there is a tie in points, users with the most number of points will go into a random draw.
- E. The final winner of the Telkom & Idols SA 2015 Win 2 tickets to the USA Competition to whom the prize will be awarded will be selected through a random draw which may be audited at Telkom's discretion.

F. The final winner will be contacted telephonically within 7 days of the Competition closure date (this date is subject to change without notice). In order to win the prize, the winner of the Competition will need to provide the following to the Organisers, within 15 (fifteen) working days of date of being notified that he/she has won the Competition:

- i. positive identification, including a valid South African identity book and a valid Passport;
- ii. provide proof that they are a Telkom subscriber;

G. All travel and accommodation choices will be at Telkom's discretion. Bookings with respect to the Hotel Accommodation and Flights will made via a designated representative appointed by the Telkom/Organisers. The travel insurance exclusion shall be subject to be viewed on request.

H. The entrant cannot travel if they are not successful with the VISA interview and will therefore be disqualified.

I. The prize does not cover any other costs of the winner whatsoever, other than the costs specifically described herein.

J. The winner will be required at his/her own cost to make his/her own arrangements with regards to the necessary costs to collect or attend the VISA interview, additional requirements and other travel documentation required by him/her and the accompanying person to travel. Telkom will only pay in terms of paragraph C i. (b) above.

K. Any entry will be subject to Telkom Competition Terms and Conditions & Competition Rules and Telkom may disqualify the entrant for failure to comply with such.

STANDARD TERMS AND CONDITIONS FOR TELKOM COMPETITIONS

1. By entering this Competition, all participants agree to be bound by these terms and conditions, which will be interpreted by Telkom and Telkom's decision regarding any issue with the Competition will be final and binding and no correspondence will be entered into.

2. These are the standard terms and conditions for competitions conducted or promoted by or in association with Telkom regarding Telkom Idols 2015 Win 2 tickets to the USA Competition. Each competition conducted or promoted is subject to these terms and conditions and the rules pertaining to the specific competition or promotion. At any Idols show Telkom reserves the right to offer spot prizes at its own discretion.

3. Your entry into the competition and/or your acceptance of the final draw participation or a prize (in the event that you win a prize or selected for the Top 10 draw) constitutes your binding acceptance of these terms and conditions on behalf of yourself and any person with whom you may share a prize (in the event that you win a prize which is for you and an additional person).

4. The judges' decision is final and no further correspondence or queries will be entered into or considered.

5. Telkom and its affiliates are not responsible for any competition entries which are not received by Telkom, its affiliates and promoters, whether timeously or at all, regardless of the cause thereof. Without limitation, Telkom or its affiliates are not responsible for any problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, or providers,

computer hardware or software failure or malfunction, traffic congestion (whether physical, or on the Internet, telephone lines or at any service provider, web site or other device or medium), or any combination thereof, or any other technical or other problems.

6. You acknowledge that it is your responsibility, as a participant, to ensure that any information which you provide in respect of this competition is accurate, complete and up to date.

7. Any costs or expenses which you may incur other than in respect of those items specifically included in a prize are for your own account. Telkom will not be responsible for any costs or expenses which you, or the other person (if applicable), incur during and for purposes of your entry into the competition and your acceptance and/or use of a prize. Telkom will specify, in the rules, the total value of the prize to be won and any cost to be borne by the winners of any specific competition or promotion.

8. Telkom does not make any representations or give any warranties, whether expressly or implicitly, as to a prize, and in particular, but without limitation, makes no representations and gives no warranty that your entry or participation in the competition will necessarily result in you winning a prize;

9. The Prize is not transferable and may not be deferred, changed or exchanged for any other item.

10. You may not win a prize if it is unlawful for us to supply such a prize to you or you have directly or indirectly been engaged in corrupt, fraudulent or unfair practices in competing for the prize. If you do win such a prize, you will forfeit it.

11. Your entry will be disqualified if you attach a picture or video footage or a statement which in Telkom's sole opinion may be regarded as offensive or unlawful and/or depicting any type of discrimination prohibited by the law.

12. You must possess whatever documents and permissions that may be required in order to enter the competition or claim a prize, in the event that you win. To the extent that you don't, you will be disqualified from winning the relevant prize.

13. The winners will be notified by means of the contact details provided when entering the competition and their names will be published on any Telkom social media platform or website at Telkom's discretion. Telkom or its affiliates may require you to provide them, as the case may be, with additional information as may be reasonably required to process and facilitate your acceptance, bookings and/or use of a prize.

14. Telkom reserves the right to disqualify a winner if he/she does not respond to the email or telephone call within one week of winner selection and may also randomly select a replacement winner from the competition entries. In such circumstances, the replacement winner shall be contacted via email or telephonically by the organisers as soon as reasonably practicable and shall be required to respond in the manner set out in such correspondence. In the event that the replacement winner fails to respond as required, then the provisions of these terms and conditions shall apply to that new winner in the same way as if he/she were the original winner. If the selected winner does not have any contact details, a redraw will need to take place immediately.

15. Telkom and our third party suppliers, as the case may be, reserve the right to vary, postpone, suspend, or cancel the competition and any prizes, or any aspect thereof, with reasonable

notice at any time, for any reason which Telkom deem reasonable in the circumstances. In the event of such variation, postponement, suspension or cancellation, you agree to waive (to the extent permitted in law) any rights, interests and expectations that you may have in terms of this competition and acknowledge that you will have no recourse against Telkom, our affiliates and third party suppliers.

16. You agree that your participation in the competition, and your acceptance and/or use of a prize, or any aspect thereof, is at your own risk.

17. You consent as a participant of the competition, Telkom or its authorised agents may retrieve, take, capture, record and/or use your names, voices, photographic images or video images and posts for the purpose of marketing and publicity campaigns. Those who participate in the Boom Booth Activations will need to sign an indemnity form in order to allow Telkom to use such content on social media or website.

18. Telkom and its affiliates will not be responsible, and disclaim all liability, for any loss, liability, injury, expense or damage (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, which is suffered by your participation in the competition or the acceptance and/or use by you, or any other person (if applicable), of any prize, or by any action taken by us or any of our affiliates in accordance with the terms and conditions.

19. For purposes hereof, "affiliate" means our partners, promoters, co promoters, organisers and sponsors of this competition, our subsidiaries, our and their subsidiaries and respective holding companies, the subsidiaries of their holding companies, and our and their directors, officers, employees, agents and representatives.

20. These terms and conditions will be construed, interpreted and enforced in accordance with the applicable laws of the Republic of South Africa.

21. Telkom reserves the right to amend these Standard Terms and Conditions for Competitions at any time and it will be available on Telkom's website and/or social media platform.

22. By entering the competition in accordance with its terms, you are entering a promotional competition for the purposes of the Consumer Protection Act, 2008 ("CPA") and the promotional competition will be conducted in accordance with the relevant provisions of the CPA. Should you win a prize in the competition, you undertake to expeditiously do all things necessary to enable the promoter/Telkom /Organiser to comply with its obligations under the CPA including, but not limited to (i) providing such personal information as may be required in order to facilitate handing over the prize (including providing proof of address and identity number), (ii) signing receipt of the prize upon its delivery and (iii) providing a Visa approval confirmation document.

23. Any questions in this regard, and a copy of these terms and conditions can be found at www.telkom.co.za or any of Telkom's social media platform during office hours throughout the period of the competition.

M-NET TERMS AND CONDITIONS

1. These are the standard terms and conditions for competitions conducted or promoted by or in association with the MultiChoice South Africa Group ("MultiChoice").

2. Your entry into the competition and/or your acceptance of a prize (in the event that you win a prize) constitutes your binding acceptance of the terms and conditions on behalf of yourself and any person with whom you may share a prize (in the event that you win a prize which is for you and one or more additional persons ("your partner")).
3. The competition is not open to:
 - 3.1 directors, members, partners, agents, employees or consultants of the Naspers Group of companies or any supplier of goods or services in connection with a competition; and
 - 3.2 the spouse, life partner, business partner or associate, or the natural or adopted parent, child, or sibling, of any of the persons specified in 3.1 above.
4. Entrants under the age of 18 must obtain permission from their parents or guardians before entering.
5. Unless otherwise specified in the competition rules, you may only enter the competition once any time before the closing date.
6. You may not participate in or win a competition if you have won a competition promoted by us within the past three (3) months. You will be eligible to participate in a competition promoted by us after the expiry of three (3) months after the date on which you won the last competition.
7. If you use a mobile phone for entry into the competition, the telephone calls / text messages you make will be charged at the prevailing rates, which may vary from time to time. "Free" minutes under a cell-phone contract do not apply.
8. It is your responsibility to ensure that your entry is received by us prior to the closure of the competition. Any entries which are not received by us prior to the closure of the competition will not be eligible to participate, regardless of the reason for the late entry. We and our affiliates are not responsible for any entries which are not received by us, whether timeously or at all, regardless of the cause thereof. Without limitation, we and our affiliates are not responsible for any problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, or providers, computer hardware or software failure or malfunction, traffic congestion (whether physical, or on the Internet, telephone lines or at any service provider, web site or other device or medium), or any combination thereof, or any other technical or other problems.
9. We and our affiliates are not responsible for any injury or damage to your or any other person's computer, mobile telephone or other device used by you to enter into, or obtain any materials related to, the competition.
10. It is your responsibility to ensure that any information which you provide to us is accurate, complete and up to date.
11. Any costs or expenses which you may incur other than in respect of those items specifically included in a prize are for your own account. MultiChoice will not be responsible for any costs or expenses which you, or your partner (if applicable), incur during and for purposes of your entry into the competition and your acceptance and/or use of a prize.
12. We do not make any representations or give any warranties, whether expressly or implicitly, as to a prize, and in particular, but without limitation, make no representations and give no warranty that –

- 12.1 your entry or participation in the competition will necessarily result in you winning a prize;
- 12.2 a prize, or any aspect thereof, will meet your, or, if applicable, your partner's, requirements, preferences, standards or expectations; or
- 12.3 a prize, or any aspect thereof, will be satisfactory, punctual, free from defects, safe or reliable.
13. We and our affiliates will not be responsible for any harm, damage, loss or claim relating to the provision of any element of a prize or any changes to a prize that may be made at any time.
14. Prizes are not transferable and may not be deferred, changed or exchanged for cash or any other item.
15. You may not win a prize if it is unlawful for us to supply such a prize to you. If you do win such a prize, you will forfeit it.
16. You must possess whatever documents and permissions that may be required in order to accept and use a prize, including, as regards international travel, a valid passport and all necessary visa and travel documentation, which documents and permissions it is your responsibility to obtain at your own cost, and which documents and permissions must remain valid in such minimum form and for such minimum period after the prize date as may be required by the relevant authorities if not, you will be disqualified as a prize winner and forfeit your prize.
17. The winners will be notified by means of the contact details provided to us. If we are, or a third party supplier is, unable to contact a winner within 10 working days or if the winner is unable to collect the prize within 60 days, the winner will forfeit the prize and MultiChoice reserves the right to re-draw a new winner under the same conditions.
18. We may invite you to be present when the prizewinners are determined or announced, to participate in any of our marketing activities, to appear in person in the electronic media and/or the print media, and/or to endorse, promote or advertise any of our goods or services, for which no fee, royalty or other compensation will be payable. You may decline such an invitation.
19. We may publish names of the participants and winners on any of our communication platforms.
20. We may require you to provide us with such additional information and documentation as we may reasonably require in order to process, confirm and facilitate your acceptance and/or use of a prize. If you refuse to provide us with the requested information or documentation, you will forfeit the prize.
21. In the event that you win a prize provided by a third party supplier, the supplier will contact you to arrange the collection thereof. In this regard, you must collect the prize at the time and date arranged with the supplier of the prize. All correspondence regarding the prize must be directed at the supplier of the prize. MultiChoice will not be responsible for any further correspondence, harm, damage, loss or claim relating to the provision of any element of the prize.
22. We and our third party suppliers, as the case may be, reserve the right to vary, postpone, suspend, or cancel the competition and any prizes, or any aspect thereof, without notice at any time, for any reason which we deem necessary. In the event of such variation, postponement, suspension or cancellation, you agree to waive any rights, interests and expectations that you may have in terms

of this competition and acknowledge that you will have no recourse against us, our affiliates and third party suppliers.

23. You agree that your participation in the competition, and your acceptance and/or use of a prize, or any aspect thereof, is at your own risk.

24. We and our affiliates will not be responsible, and disclaim all liability, for any loss, liability, injury, expense or damage (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, which is suffered by your participation in the competition or the acceptance and/or use by you, or your partner (if applicable), of any prize, or by any action taken by us or any of our affiliates in accordance with the terms and conditions.

25. You, and in the event of your death, your family, dependants, heirs, assignees or any other beneficiaries of your estate, indemnify and hold us and our affiliates harmless against any claim by you, or your partner (if applicable), (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, relating to any injury, loss, liability, expense and/or damage which you may suffer, howsoever arising, in relation to your entry into this competition and/or acceptance and/or use by you of a prize.

26. You acknowledge that the acceptance and use of a prize is subject to the proviso that –

26.1 all of the terms and conditions will apply to both you and your partner (if applicable), and you will ensure that your partner agrees to be bound and complies, and will continue to comply, therewith;

26.2 you will take full responsibility for your partner;

26.3 you indemnify and hold us and our affiliates harmless against any claim by your partner or any third party in the event that your partner suffers any loss or damage pursuant to your partner's acceptance and/or use of a prize; and

26.4 any minor will be accompanied by a parent or legal guardian.

27. If you fail or, if your partner (if applicable) fails, to comply with any of the terms and conditions, then without prejudice to any other remedy which we may have and to the extent permitted in law, –

27.1 you will be automatically disqualified and you will forfeit the prize/s (in the event that you have already won a prize);

27.2 you will pay us for any loss or damage incurred by us directly or indirectly as a result of your (or, if applicable, your partner's) non compliance, including all of our legal costs (including attorney and own client costs) which we may incur in taking any steps pursuant to your (or your partner's) non-compliance; and

27.3 you indemnify and hold us and our affiliates harmless against any claim by any person, (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, relating to any death, injury, loss and/or damage which may be suffered howsoever arising in relation to your failure (or that of your partner, if applicable) to comply therewith.

28. For purposes hereof, "affiliate" means our partners, co promoters and sponsors of this competition, our subsidiaries, our and their subsidiaries and respective holding companies, the

subsidiaries of their holding companies, and our and their directors, officers, employees, agents and representatives.

29. These terms and conditions will be construed, interpreted and enforced in accordance with the laws of contract and dispute resolution in the Republic of South Africa.

30. MultiChoice and the judges' decision on any matter concerning the competition and/or arising out of these terms and conditions is final and binding on you, and no correspondence will be entered into.

31. To the extent that there is any conflict between these terms and conditions and the Telkom competition rules and the Telkom terms and conditions, the order of precedence of such documents will be as follows-

31.1 Telkom competition rules; then

31.2 Multichoice terms and conditions; then

31.3 Telkom terms and conditions.