

PERSONAL

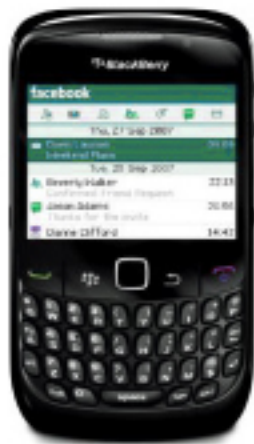
Deactivate BIS

How to deactivate the BlackBerry Service
on your device

Telkom

How do I deactivate the BlackBerry service on my phone?

Once the subscription is deactivated, an **SMS will be sent** to confirm that your service is 'Activated/Deactivated'



1 Legend:
= Step Number

To access the USSD menu, dial ***180#** and press the green call button

1

Select option 4 (alt+R) **"BlackBerry"**

2

Select option 1 (alt+W) **"Prepaid BlackBerry"**

3

Select option 3 (alt+R) **"Remove BlackBerry"** service

4

Select Blackberry Service type 1.BIS, 2.BES, 3.Social and Email Plan 4.Return to menu

5

Confirm your selection with **option 1** (alt+W) to confirm your deactivation