

What is the difference between this product and Telkom's other converged products?

- So far on the Convergence journey, we have been launching simple bundles. This is the first true integrated Convergence product that no competitor can match, positioning Telkom Business as a leader in Convergence and Unified Communications.

How does a Business Customer qualify for Business Circle?

- The Business Owner must have any existing or take any Convergence deal then he/she qualifies to subscribe to Business Circle.

Which products can be linked into Business Circle?

- Business Analogues/Single Lines, All BizTalk Packages including BizTalk AllNet Packages, FLLA, PSTN or ECDSL and Wholesale ECDSL (because there will always be a PSTN available on these ), All Smart Postpaid Contracts.

When I roam internationally and call one of the members of Business Circle, will it still be free?

- No, when roaming, standard rates apply even if you are calling members within the circle.

Which products cannot be linked into Business Circle?

- All others like BRIs, PRIs, SIP Trunking, Junction Lines, PABXs, SmartSavers, OneRate, and Unlimited.

What is the maximum number of members in a Business Circle?

- Up to 3 Landlines and 30 Mobiles. The mobiles contracts in the Business Circle can either be paid by the Business Owner or paid by the employees (e.g.: sometimes Businesses do not pay for the employees mobile contracts and the employee pays for his own. He can still be linked into Business Circle provided that he has a Smart Postpaid or Unlimited contract with Convergence/TBM)

Can the 3 landlines be on separate accounts?

- No, all 3 landlines must be on the same account or bank

Can a Business Customer have two or more Business Circles?

- Yes provided that he/she has or takes a Convergence Deal.

Can one mobile or fixed line belong to multiple Business Circles?

- No, a mobile/fixed line can only subscribe to one Business Circle

Where can I apply for a Business Circle?

- Visit any Telkom store and or Call 10217 and ask to speak to the Key Account Manager or External Sales Agent.