

# DEFINITIONS

3G	Third generation	Mobitel	MIC Tanzania Limited, a company incorporated in the United Republic of Tanzania
Aids	Acquired immune deficiency syndrome		
ARPU	Average revenue per customer per month		
BA	Bankers acceptance	MSC	Mobile services switching centre
BEE	Black economic empowerment	MTC	Mobile Telecommunications Company
BSC	Base station controller	MTN	MTN Group Limited, a company incorporated in the Republic of South Africa
BTS	Base transceiver station		
Capex	Capital expenditure	NGO	Non-governmental organisation
Cell C	Cell C (Proprietary) Limited, a company incorporated in the Republic of South Africa	NRA	National Regulatory Authority
		NUM	National Union of Mineworkers
Celtel	Celtel Tanzania Limited, a company incorporated in the United Republic of Tanzania	PABX	Private automatic branch exchange
		PTNS	Private Telecommunications Network Services
CEO	Chief Executive Officer	REMCO	Remuneration Committee
CSI	Corporate social investment	SADC	Southern African developing countries
CSR	Corporate social responsibility	SMME	Small and medium sized enterprises
DAI	Direct Aids Intervention	SMS	Short message service
DoC	Department of Communications	TDM	Telecomunicações de Moçambique
DRC	Democratic Republic of Congo	Telkom	Telkom SA Limited, a public company incorporated in the Republic of South Africa
EBITDA	Earnings before interest, tax, depreciation, amortisation and impairment	The Board	The Vodacom Group Board of Directors
		The Group	Vodacom Group (Proprietary) Limited and all its subsidiaries and joint ventures
EE	Employment equity	TTCL	Tanzania Telecommunications Company Limited, a company incorporated in the United Republic of Tanzania
EMF	Electro-magnetic field		
EURIBOR	Euro interbank offered rate	USA	United States of America
FEC	Forward exchange contract	USAL	Under-served area licence
GAAP	Generally accepted accounting practice	USSD	Unstructured supplementary service data
GPRS	General packet radio service	VAS	Value added services
GSM	Global system for mobile communications	VenFin	VenFin Limited, a public company incorporated in the Republic of South Africa
HDI	Historically disadvantaged individual or company	VLR	Visitor location register
HIV	Human immuno deficiency virus	VOIP	Voice over internet protocol
HR	Human resources	Vodacom Congo	Vodacom Congo (DRC) s.p.r.l., a company incorporated in the Democratic Republic of Congo
ICAS	Independent counselling and advisory services		
IAS	International accounting standards	Vodacom Lesotho	Vodacom Lesotho (Proprietary) Limited, a company incorporated in the Kingdom of Lesotho
ICASA	Independent Communications Authority of South Africa		
ICT	Information and communications technology	Vodacom	Vodacom Mozambique (VM,S.A.R.L.), a company incorporated in the Republic of Mozambique
IFRS	International financial reporting standards	Mozambique	
INCM	Instituto Nacional das Comunicações de Moçambique	Vodacom Tanzania	Vodacom Tanzania Limited, a company incorporated in the United Republic of Tanzania
IT	Information technology		
IVR	Interactive voice response	Vodafone	Vodafone Group Plc, a public company incorporated in England and Wales
King II	King Committee Report on Corporate Governance 2002		
LIBOR	London interbank offer rate	VSAT	Very small aperture terminal
LRIC	Long run incremental cost	WAP	Wireless application protocol
LTA	Lesotho Telecommunications Authority	WASP	Wireless application service provider
Mauritius	Vodacom International Limited, a company incorporated in the Republic of Mauritius	Zantel	Zanzibar Telecom Limited, a company incorporated in the United Republic of Tanzania
MMS	Multimedia messaging service		



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