

DEFINITIONS

| | | | |
|-----------|--|--------------------|--|
| 2G | Second generation | mCel | Moçambique Cellular |
| 3G | Third generation | MMS | Multimedia messaging service |
| Aids | Acquired immune deficiency syndrome | MNP | Mobile Number Portability |
| ARPU | Average revenue per user per month | Mobitel | MIC Tanzania Limited, a company incorporated in the United Republic of Tanzania |
| BA | Bankers acceptance | | |
| BBBEE | Broad-based Black Economic Empowerment | | |
| BEE | Black economic empowerment | MSC | Mobile services switching centre |
| BSC | Base station controller | MTC | Mobile Telecommunications Company |
| BTS | Base transceiver station | MTN | MTN Group Limited, a company incorporated in the Republic of South Africa |
| Capex | Capital expenditure | | |
| Cell C | Cell C (Proprietary) Limited, a company incorporated in the Republic of South Africa | MVNO | Mobile Virtual Network Operator |
| | | MWSA | Media Workers of South Africa |
| Celtel | Celtel Tanzania Limited, a company incorporated in the United Republic of Tanzania | NRA | National Regulatory Authority |
| | | OBS | Online billing services |
| CEO | Chief Executive Officer | OHSAS | Occupational Health and Safety Assessment Series |
| CLP | Conversions in leadership programme | | |
| CMT | Corruption, money laundering and terrorism | PABX | Private automatic branch exchange |
| Cointel | Cointel VAS (Proprietary) Limited, a company incorporated in South Africa | REMCO | Remuneration Committee |
| | | RICA | Regulation of Interception of Communication and Provision of Communication-related Information Act |
| CSR | Corporate social responsibility | | |
| CWU | Communications Workers Union | SADC | Southern African developing countries |
| DAI | Direct Aids Intervention | SDP | Succession Development Programme |
| DRC | Democratic Republic of Congo | SMS | Short message service |
| DTI | Department of Trade and Industry | SNO | Second National Operator |
| EBITDA | Earnings before interest, tax, depreciation, amortisation and impairment | STC | Secondary tax on companies |
| | | TDM | Telecomunicações de Moçambique |
| ECB | Electronic Communication Bill (formerly Convergence Bill) | Telkom | Telkom SA Limited, a public company incorporated in the Republic of South Africa |
| ECSA | Professional Institute of Engineers of South Africa | | |
| EDGE | Enhanced data for GSM evolution | The Board | The Vodacom Group Board of Directors |
| EE | Employment equity | The Group | Vodacom Group (Proprietary) Limited and all its subsidiaries and joint ventures |
| EHS | Environmental health services | | |
| ELP | Executive Lifestyle Programme | TSI | Technology Strategy Initiative |
| EMF | Electro-magnetic field | TTCL | Tanzania Telecommunications Company Limited, a company incorporated in the United Republic of Tanzania |
| EMOTEL | Empresa Moçambicana de Telecomunicações | | |
| | | USAID | United States Agency for International Development |
| ERM | Enterprise risk management | | |
| Euribor | Euro interbank offer rate | USAL | Under-served area licence |
| FEC | Forward exchange contract | USSD | Unstructured supplementary service data |
| FPB | Films and Publications Board | VAEP | Vodacom Advanced Executive Development Programme |
| GAAP | Generally accepted accounting practices | | |
| GPRS | General packet radio service | VANS | Value added network providers |
| GSM | Global system for mobile communications | VAS | Value-added services |
| HDI | Historically disadvantaged individual or company | VenFin | VenFin Limited, a public company incorporated in the Republic of South Africa |
| | | | |
| HIV | Human immuno deficiency virus | VLC | Virtual Learning Centre |
| HLR | Home location register | VLR | Visitor location register |
| HR | Human resources | Vodacom Congo | Vodacom Congo (RDC) s.p.r.l., a company incorporated in the Democratic Republic of Congo |
| HSDPA | High speed downlink packet access | | |
| ICAS | Independent counselling and advisory services | Vodacom Lesotho | Vodacom Lesotho (Proprietary) Limited, a company incorporated in the Kingdom of Lesotho |
| | | | |
| IAS | International accounting standards | Vodacom Mozambique | Vodacom Mozambique (VM, S.A.R.L.), a company incorporated in the Republic of Mozambique |
| ICASA | Independent Communications Authority of South Africa | | |
| | | VSPC | Vodacom Service Provider Company (Proprietary) Limited |
| ICNIRP | International Commission on Non-Ionising Radiation | Vodacom Tanzania | Vodacom Tanzania Limited, a company incorporated in the United Republic of Tanzania |
| | | | |
| ICT | Information and communications technology | Vodafone | Vodafone Group Plc, a public company incorporated in England and Wales |
| IDC | Industrial Development Corporation | | |
| IFRS | International financial reporting standards | VSA | Vodacom South Africa |
| INCM | Instituto Nacional das Comunicações de Moçambique | WASP | Wireless application service provider |
| | | WHO | World Health Organisation |
| IOD | Institute of Directors in South Africa | Zantel | Zanzibar Telecom Limited, a company incorporated in the United Republic of Tanzania |
| ISO | International Standards Organisation | | |
| IVR | Interactive voice response | | |
| King II | King Committee Report on Corporate Governance 2002 | | |
| | | | |
| Libor | London interbank offer rate | | |
| Mauritius | Vodacom International Limited, a company incorporated in the Republic of Mauritius | | |



Vodacom
understands the
need to be in
touch and
informed at
all times

