



Telkom Tenders

e-RFP 00005-2012 (Domain 2- Customer Fulfilment / Assurance Services) for the provision of Telkom Networks services

Publish Date	: 13 November 2012		
Closing Date	: 13 December 2012		
Time	: 11h00		
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Document Cost	: FREE		

Description:

e-RFP 00005-2012 (Domain 2 - Customer Fulfilment / Assurance Services) for the provision of Telkom Networks Services

1. CRITICAL CRITERIA

Potential Bidders have to comply with the following critical criteria. Non-compliance to any one of these criteria or no supporting documentation supplied as requested will invalidate a bid.

1.1 BEE

1.1.1 At the Closing Date of the Bid, the Bidder must have a valid B-BBEE Recognition Certificate evidencing a minimum level 4 (four) or better BEE status issued by an approved IRBA registered auditor or SANAS accredited verification agency. A valid Independent Regulatory Board for Auditors (IRBA) or SANAS accredited certificate must be attached to the bid response.

Companies with annual turnover of less than R5m: A letter from Independent Auditor/Accountant confirming the company's annual turnover and the percentage (%) of effective Black shareholding in the company is required. A valid Independent Auditor/Accountant letter must be attached to the bid response. (Sample attached as Annexure 3)

Only valid Independent Regulatory Board for Auditors (IRBA) or SANAS accredited certificates will be accepted as proof of B-BBEE status.



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1.1.2 Equity Ownership

A set aside (Equity Ownership: a minimum of 50.1 % Black Ownership Or a minimum of 30% effective Black Female Ownership. The Bidder must provide documentation to prove compliance to the above- mentioned requirement of effective Black Ownership.

Proof of Equity ownership should be provided as detailed in the e-RFP00005-2012 document.

Failure to provide the proof as requested WILL invalidate the submission.

1.2 SHE

1.2.1 The bidder must comply with Telkom's Section 37 of the Occupational Health and Safety Act. Statement of Compliance (SOC) shall be provided for compliance.

1.2.2 The bidder must comply with the Compensation for Occupational Injuries and Diseases Act Section IX. A Letter of Good Standing from the Compensation Commissioner must be submitted and valid on tender submission.

1.3 TECHNICAL

1.3.1 The Bidder must have a minimum experience of three (3) years within the domain of choice.

Service Providers must provide documentary proof of the 3 years' experience of their company with regards to the relevant domain of choice:

- Domain 1 - OSP Services
- Domain 2 - Customer Services Fulfilment / Assurance Services
- Domain 3 - ISP Services
- Domain 4 - DC Power Services

All information must be provided by the completion of the appropriate fields in the e-RFP documentation for the relevant domain of choice.

It is critical that proof of experience in the form of the following **supporting documentation** is also provided

- An Order for work execution
- 10 audited invoice per order, at least 5 spent in the past 12 months
- A copy of the Auditor's letter (Sample letter attached on e-RFP document)

Failure to provide the proof as requested WILL invalidate the submission



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2. BID DOCUMENT COLLECTION

An electronic RFP (e-RFP00005-2012) will be made available after the potential bidder has completed and submitted a Supplier Registration form to Telkom contact person mentioned above.

The supplier should fully comply with the Critical criteria as included in the Bid Conditions to eliminate disqualification of their bid response.

3. A *Compulsory Bidder's conference is scheduled for:

Date: **21 November 2012**

Venue: **Saint George Hotel & Convention Centre**
(GPS coordinates 25°53'19"s 28°15'12E)

Time: **09h00**

Please note: Bidders are requested to arrive 30 minutes prior to the scheduled time to be signed in.

***NB:** All Potential Bidders are requested to attend the Bidder's Conference in order to obtain information that will be invaluable for the completion and the submission of their response to the electronic Request for Proposal (e-RFP00005-2012).