

**RFP0380/2012 TO SELECT A MANAGE MOBILITY PARTNER TO PROVIDE AND
SUPPORT THE BLACKBERRY ENTERPRISE SOLUTION**

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1. Description:

BlackBerry Enterprise Server (BES) solutions are specialised solutions that are, in many cases, customised to user specifications. These solutions can be very complex in some instances and special training and support may be required. In order for Telkom to provide the best possible BES solutions to Telkom Business and potential Business customers, Telkom needs a third-party partner/vendor to provide and support the BlackBerry solutions and services. Telkom will contract the third party vendor. Telkom will invoice the customer and the vendor will provide services managed with a Service Level Agreement.

A partnership must thus be formalised between Telkom and a third-party partner/vendor that is able to provide Telkom with the required mobile services and support which mainly include BES services and support.

2. Critical Criteria

Bidders have to comply with the following critical criteria for evaluation of this RFP0380/2012. Non-compliance to any one of these criteria or no supporting documentation supplied with this RFP0380/2012 response will invalidate your tender:

2.1.1 B-BBEE Recognition Level 4 (four) or better:

At the Closing Date of the tender, the Bidder must have a valid B-BBEE Recognition Certificate evidencing a minimum level 4 (four) or better BEE status issued by an approved IRBA registered auditor or SANAS accredited verification agency. A valid IRBA or SANAS accredited certificate must be attached to the tender response.

**ONLY VALID IRBA OR SANAS ACCREDITED CERTIFICATES WILL BE
ACCEPTED AS PROOF OF B-BBEE STATUS.**

2.1.2 RIM Certification

- i The vendor must be a RIM Alliance Partner
- ii The vendor must provide a letter from RIM as proof of being a RIM Alliance partner.

3. Bid Document Collection

The bid document can be collected from the Telkom Tender Office at the following address:

**179 Johannes Ramokhoase Street (formally known as Proes Street), Telkom Tower South,
Lower Ground Floor**

Contact Person: Benji Ramatlakana
Contact details: **(012) 311 3364**