RFP 0356/2012 FOR THE SUPPLY AND MAINTENANCE OF TELKOM' CALL CENTRE HEADSETS AND TELEPHONE INSTRUMENTS.

Publish Date:	**26 March 2012**
Closing Date:	**20 April 2012, Friday**
Time:	**11:00am**
Contact Person:	**Tebogo Mabilo**
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Cost of document:	**R50.00**
Bidders Conference:	**13 April 2012**

Description:

RFP **0356/2012** for the Supply and maintenance of Telkom's Call centre Headsets and telephone equipments.

Critical Criteria

The following Technical Critical Criteria will be used to evaluate the proposals:

Potential Bidders have to comply with the following critical criteria. Non-compliance to any one of these criteria or no supporting documentation supplied, with the RFP response for any one of the criteria will invalidate a bid.

1.0 Black Economic Empowerment.

1.1 The proposer must be a minimum Level 4 (Four) contributor and must provide a valid BEE verification certificate issued by a SANAS approved agency as proof thereof.

2.0 Compliance to Specification.

2.1 Proposers are required to provide 2 (two) complete functional samples for each of the models tendered for. These samples will be used for physical evaluation and compliance testing. Samples must be handed in with proposals at the closing date of this RFP and failing to comply will result in disqualifying the proposer.

2.2 Proposers must either be an authorised manufacturer or an authorised distributor of the product/s proposed in the RFP. Please provide a signed letter on a company letterhead from the OEM as proof.

The Request for Proposal document can be collected from the Telkom Tender Office at the following address:

179 Proes Street
Telkom Towers South
Lower Ground Floor

The contact telephone number is: **012 – 311 3364**
Contact person: **Benji Ramatlakana**

Proposer's conference is scheduled for:

  Date: **13 April 2012**

  Venue: **Telkom Towers North, 152 Proes Street, Pretoria**
                      1st floor, Erika conference Room

  Time: **10:00 to 12:00**