

**Self-Register to gain access to our e-tenders:**

<http://www.telkom.co.za/sites/aboutus/procurement/tenderbulletins/>

**If you already have your log in and password, access detailed information at**

<https://srmportal.telkom.co.za/iri/portal>

Note: You must first **register** using the first link. If registered already log in using the second link. Once you have registered please login and send Telkom you're **"Intend to Respond"** by clicking on **Request an invitation to this event** on the workbench under Upcoming Events, prior to the Tender Open for Response Date. Guidelines for registering and responding to Tenders are available on the Telkom tender Bulletin webpage. You will only be able to view documentation once the tender opens and you have been accepted into that tender event.

<b>Published by Telkom:</b>	17 August 2015 <b>You must send Telkom your Intend to Respond prior to the Tender Open for Response Date</b>
<b>Tender Open for Response:</b>	16:00 on 21 <sup>st</sup> August 2015
<b>Tender Closing Date</b>	Electronic tender responses should be submitted <b>Before 12:00pm 31<sup>st</sup> August 2015</b> Time
<b>RFx No:</b>	<b><i>RFI-00010-2015</i></b>
<b>DESCRIPTION:</b>	RFI for Major Outsourcing of Customer Field Force Services to explore market appetite & capabilities for potential outsourcing of all or part of the Customer fulfilment & assurance functions for products & services in mainly Consumer & Enterprise markets.
<b>CONTACT DETAILS:</b>	All queries should be directed to the <b>Discussions tab</b> on e-sourcing. If not possible, please contact tender coordinator via email: <b>Primary Contact: Michael John Lötter</b> (012) 311 0848 (Office) <a href="mailto:LotteMJ7@telkom.co.za">LotteMJ7@telkom.co.za</a>  <b>Secondary Contact: Ben van Zyl</b> (012) 311 8434 (Office) <a href="mailto:Ben.vanzyl@Telkom.co.za">Ben.vanzyl@Telkom.co.za</a>

<b>MILESTONES</b>	<b>PLANNED DATE</b>
Open process to bidders to register 'Intent to Respond'	17 <sup>th</sup> August 2015
Release RFI document to registered bidders	16:00 on 21 <sup>st</sup> August 2015
Questions should only be submitted until:	27 <sup>th</sup> August 2015
RFI closing date	12:00pm 31 <sup>st</sup> August 2015
Evaluation	31 <sup>st</sup> August – 7 <sup>th</sup> September
*Notification to successful Respondents	Week of 7 <sup>th</sup> September 2015

*\*subject to change*