

### RFI-00004-2014

For respondents to present their respective portfolios of Value Added Services that could be offered to Gated Communities, both Residential and Commercial.

Issue Date:	Tuesday 23 September 2014
Closing Date for Questions:	Friday 26 September 2014
Closing Date:	Tuesday 03 October 2014
Closing Time:	15h00
Issue Date:	Tuesday 23 September 2014
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Procurement Contact	Abdullah Kajee
Document Cost	No Charge (Free)

#### Description:

**Invitation to respondents to present your respective portfolios of Value Added Services that could be offered to Gated Communities for both Residential and Commercial.**

#### 1. Pre-Qualification Criteria (Phase 1)

Must have National Footprint

ITIL based 24/7 Service Desk with 3rd party management capability

Can provide onsite support – must demonstrate resource capacity and skill (not more than 70% use of subcontractors)

Experience in fulfilling the role of Service Aggregator

Network and IT integration skills

Demonstrated experience by providing details of 3 of the largest projects the vendor has executed with reference details of Project name, project address, contact person name, email address, telephone number both landline and mobile.

#### 2. RFI Document

The RFI document will be emailed to respondents upon request via email.

The email subject line must read: **Document Request for RFI-00004-2014**

The email must contain the name of the person making the request, the company name, physical address, landline and mobile contact details.

Send email to: [kajeea@telkom.co.za](mailto:kajeea@telkom.co.za) to request the RFI document. The document will be emailed in PDF format. Please ensure you have Adobe Acrobat reader installed to read the file.

#### Take Note:

Please ensure that you only use the words **Document Request for RFI-00004-2014** in the subject line of your email. The email address is set up as an automated email response system and incorrect wording will render your email invalid. Telkom SA SOC will not be responsible if you do not receive the RFI document due to non-compliance with instructions.

## Telkom Tenders

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**3. Note**

Information from this RFI may be used to identify products and/or services that may form the subject of an open RFP process; or may be used to compile a list of possible suppliers that may be invited in a closed RFP process; or may not be used at all.

**4. Bidder's conference**

Not applicable