



Telkom Tenders

RFB 0296/2010 FOR THE PROVISION OF TELKOM EMPLOYEE LIFESTYLE SERVICES

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Description:

RFB 0296/2010 for the provision of Telkom Employee Lifestyle Services.

Critical Criteria

The following critical criteria will apply for evaluation of the RFB. Non-compliance to any one of these criteria or no supporting documentation supplied i.e Shareholders certificate with the RFB response shall invalidate your BID.

BLACK ECONOMIC EMPOWERMENT

No	Requested	Information Supplied	
		YES	NO
	Effective Black Ownership of twenty five point one percent (25.1%) or more		
The following documentary proof is required to substantiate compliance to the Critical Criteria			
	<ul style="list-style-type: none"> Copy of the latest valid Shareholders certificate 		
	Copy of the latest shareholders agreement & other legally certified docs		
	<ul style="list-style-type: none"> Company Registration documents i.e Cipro Docs 		
	<ul style="list-style-type: none"> ID docs 		
	<ul style="list-style-type: none"> The Bidder shall be a registered legal entity as evaluated by Telkom 		
	<ul style="list-style-type: none"> In case of Joint Ventures the bidding company must be a legally registered entity 		
	<ul style="list-style-type: none"> Shareholding Structure i.e companies with complex shareholding, must submit shareholding structure. 		



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COMPLIANCE TO SPECIFICATION

The Bidder/s must have an existing operational Call Centre office with the following minimum requirements:

- Call Centre infrastructure – Buildings, PC's, telephones, systems and resources essential for enabling the delivery of the service
- A list of corporate customers – A legal entity composing of 500 or more employees (group of individuals acting as a whole, as in one business).
- The service provider must have a rated supplier database covering the required scope of anticipated individual lifestyle services as listed below, with 60 suppliers or more listed per type of individual lifestyle service spread country wide:

Money & Finance
Shopping & Specials
Holiday & Travel
Home & Maintenance
Info & Leisure
Cars & Driving
Health & Counseling & Trauma
Emergencies
Legal & Advice
Homework & Education

The Request for Proposal document can be collected from the Telkom Tender Office at the following address:

**179 Proes Street
Telkom Towers South
Lower Ground Floor**

**The contact telephone number is: 012 – 311 3364
Contact person: Benji Ramatlakana**

Bidder's Conference is scheduled for:

Date: **30 September 2010**

Venue: **Telkom SA Limited
152 Proes Street
Telkom Towers North (4th Floor Conference Room),
Pretoria, 0001**

Time: **08:30am for 09:00am**