

# RFP TO PROVIDE Supply of IP Terminals for Telkom's hosted Business Telephony PROJ-00023-2014

Publish Date : 16 April 2014
Closing Date : 20 may 2014
Time : 11h00am
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Document Cost : R50

Method of Payment : Cash Only for purchase at the Tender office. In the event of

payment at a TDS (Telkom Direct Shop) the original proof of

payment to be submitted on collection.

### **Description:**

Open RFP for the Supply of IP Terminals for Telkom's Hosted business Telephony

1. Pre-Qualification Criteria (Phase 1)



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PRE-QUALIFICATION CRITERIA	NAME OF THE DOCUMENT TO BE SUBMITTED	RESPONSE REQUIRED FROM RESPONDENT
As at the closing date of this RFP, the Respondent must have a valid SARS Tax certificate. A valid SARS certificate must be attached to the tender response.	VALID ORIGINAL SARS TAX CERTIFICATE  (photocopies/certified copies of the Tax Clearance Certificate are NOT acceptable)	Respondent must submit a valid original Tax Clearance Certificate or furnish proof of application for a valid Tax Clearance Certificate.  Note that photocopies/certified copies of the Tax Clearance Certificate are NOT acceptable. In the event that a valid Tax Clearance Certificate is not supplied within 30 (thirty) days of the Closing Date of the Tender, the Respondent will be eliminated. Failure to submit an original signed document and all documents as requested in the template will result in disqualification from the tender process
As at the closing date of this RFP, the Respondent must confirm compliance to the Technical pre-qualification Criteria and provide supporting documents.	<ul> <li>a. The bidder must offer an entire family of devices that, as a minimum, comprises: entry level phone without gigabit interface, entry level phone with gigabit interface, advanced phone with gigabit interface, advanced phone without gigabit interface, expansion modules, conference IP phone, cordless IP phone, fax ATA and IP video phone.</li> <li>b. The entry level phone (with and without gigabit interface), advanced phone (with and without gigabit interface), cordless IP phone and IP video phone must be certified on BroadWorks Release 18 or higher and support the</li> </ul>	The respondent has offered a full family of products in this bid.



BroadWorks Device Management feature to automate device configuration. The products must be tested against BroadWorks using the BroadSoft interoperability test plans (e.g. the SIP access test, SIP Functionality Test, Device Management Test and also have a CPE kit available.) specific to the product type being supplied (Advanced Feature Desk Phone, Wireless IP / DECT Phone or Video Desk Phone

The respondent must provide BroadSoft interoperability certificates for all products included in this bid.

c. The entry level phone (with and without gigabit interface). advanced phone (with and without gigabit interface), expansion module, cordless IP phone and IP video phone must support automated provisioning using the BroadWorks DMS. Must be able to download all configuration profiles, firmware and other resource files to deliver services from BroadWorks DMS. (Connect to BroadWorks (BroadSoft) zero touch servers being provided with the MAC address).

The respondent shall provide proof, that they have successfully configured the required functionality for all the supplied devices.
Respondents must do this by either providing a complete work instruction manual used by a network operator's field technician or a letter from a network operator confirming compliance with this statement, this letter must include the network operator's official letterhead.



	d. The bidder shall provide a sample of each device offered in the bid at the time of bid closure. These devices shall be delivered to J Peens, 1st Floor IT Building, 179 Johannes Ramokhoase St, Pretoria on or before the closure time and date. Failure to provide the samples will nullify the bid.	The respondent has delivered a full range of samples by the closing date of this RFP
The following required documentation to be properly completed, signed and submitted by a Respondent.	PRO FORMA AUTHORITY FOR SIGNATORY	Respondents must read and complete this document in spaces allocated in the template. Respondents must ensure that this document is signed off by a duly authorized person (same person that signs on behalf of the company throughout the document). This document must be witnessed accordingly and a copy of the resolution of the board of directors, members or partners (whichever may be applicable) must be attached. Failure to submit an original signed document and all documents as requested in the template will result in disqualification from the tender process
	DECLARATION BY RESPONDENT (Respondent agrees to and unconditionally accepts tender conditions)	Respondent must read and complete this document in spaces allocated in the template. Respondent must ensure that this document is signed off by the duly authorized signatory (same person that signed on the Pro Forma Authority for Signatory form). Failure to submit an original signed document and all documents as requested in the template will result in disqualification from the tender



	process
TELKOM LEGAL TERMS AND CONDITIONS FOR IP TERMINALS	Respondent must read and complete this document in spaces allocated in the template. Respondent must ensure that this document is signed off by the duly authorized signatory (same person that signed on the Pro Forma Authority for Signatory form). Failure to submit an original signed document and all documents as requested in the template will result in disqualification from the tender process. Should the bidder already have an existing valid signed master agreement with Telkom they may submit the full copy of the existing signed Master agreement and only sign the annexure for this bid
DECLARATION OF	response.
DECLARATION OF INTEREST	Respondent must read and complete this document in spaces allocated in the template. Respondent must ensure that this document is signed off by the duly authorized signatory (same person that signed on the Pro Forma Authority for Signatory form). Failure to submit an original signed document and all documents as requested in the template will result in disqualification from the tender process
SUPPLIER'S CODE OF CONDUCT	Respondent must read and complete this document in spaces allocated in the template. Respondent must ensure that this document is signed off by the duly authorized signatory (same person that signed on the Pro Forma Authority for Signatory



		form). Failure to submit an original signed document and all documents as requested in the template will result in disqualification from the tender process
	TAXATION QUESTIONNAIRE AND DECLARATION	Respondent must read and complete this document in spaces allocated in the template. Respondent must ensure that this document is signed off by the duly authorized signatory (same person that signed on the Pro Forma Authority for Signatory form). Failure to submit an original signed document and all documents as requested in the template will result in disqualification from the tender process
	PREVENTION OF FRAUD & CORRUPTION QUESTIONNAIRE	Respondent must read and complete this document in spaces allocated in the template. Respondent must ensure that this document is signed off by the duly authorized signatory (same person that signed on the Pro Forma Authority for Signatory form). The document must be witnessed. Failure to submit an original signed document and all documents as requested in the template will result in disqualification from the tender process
This RFP and all the required documents listed herein must be submitted timeously and must be properly completed and duly executed by the duly authorised signatory of a Respondent.		Respondent to submit all original and/or certified signed documentation as indicated in this RFP. Failure to submit the original signed document will result in disqualification from the tender process



#### 2. Bid Document Collection

The bid document can be collected from the Telkom SA SOC Ltd Tender Office at the following address:

Telkom Tender Office (below the overhead bridge)
Lower ground floor of Telkom Tower South,
179 Johannes Ramokhoase Street (formally known as Proes Street),
PRETORIA CBD

Contact Person: **Benji Ramatlakana** Contact details: **(012)** 311 3364

#### 3. Bidder's conference

Date: 06 May 2014

Venue: Telkom Towers North, 1st floor, Erika Conference Room

Time: 11h00am -12h00pm

Please note: Bidders are requested to arrive 30 minutes prior to the scheduled time

to be signed in.

Please send an email to Zinhle Ntuli (NtuliZ1@telkom.co.za) for reservation of parking. Please also note parking is not guaranteed.