



BID PUBLICATION

RFP 0383/2012 PROVISION OF EMPLOYEE REFERRAL INCENTIVE CHANNEL AND AMBASSADOR PROGRAMME (ERIC SERVICES FOR TELKOM)

Closing date & Time: 2012.10. 18 @ 11H00

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Document Fee: R50.00

1.0 SCOPE:

Erratum: Please note that the description is for the provision of employee referral incentive channel and ambassador programme (ERIC) not Media Monitoring

Description:

1. Critical Criteria

Potential Bidders have to comply with the following critical criteria: Non-compliance to these criteria or no supporting documentation supplied, with the RFP response of the criteria will invalidate a bid.

| No. | Critical Criteria | Comply | Non-Comply |
|-------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|------------|
| 6.1.1 | At the Closing Date of the Bid, the Bidder must have a valid B-BBEE Recognition Certificate evidencing a minimum level 4 (four) or better BEE status issued by an approved IRBA registered auditor or SANAS accredited verification agency. | | |
| | Bidder to attach a valid IRBA or SANAS accredited certificate to the bid response. | | |
| 6.1.2 | The Bidder must have a valid TAX Clearance Certificate from SARS at the close of Bid | | |
| | Bidder to submit valid TAX Clearance Certificate from SARS | | |
| 6.1.3 | Bidder must be offering services of an existing Contact Centre with experience in Loyalty/Incentive Programme Management that has been fully operational within two (2) | | |



| | | | |
|--|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|
| | years | | |
| | Bidder to submit at least one (1) contactable reference of a corporate (A legal entity) client which has been fully operational within two (2) years in a written form. | | |

The bidder must complete the Telkom BEE Questionnaire in the RFP tender document.

2. Bid Document Collection

The bid document can be collected from the Telkom Tender Office at the following address:

**179 Proes Street, Telkom Tower South,
Lower Ground Floor**

Contact Person: Benji Ramatlakana
Contact details: **(012) 311 3364**

3. Bidder's conference

Date: 10 October 2012

Venue: Telkom Towers North, 1st floor Protea

Time: 10h-12h00

Please note: Bidders are requested to arrive 30 minutes prior to the scheduled time to be signed in.